

Case Study

Can't get hold of my broker – it's due on Sunday..."



Ascend Broking Group

Business Insurance Solutions



Can't get hold of my broker – it's due on Sunday..."

Urgent renewal via Letter of Appointment

The client was really concerned to keep their business insured but their existing broker did not -:

- Discuss the renewal in any capacity
- Have any point of contact for the client
- Service the client

Visit Ascend Broking to find out more.

The solution:

We provided key risk management insight into their business and recommended obtaining an additional quotation to adhere to "The Lifting Operations and Lifting Equipment Regulations 1998 (LOLER)" to protect the client and their employees from harm. The Engineering Inspection makes sure hydraulic vehicle lifts are checked at regular intervals and are fit for purpose.

"We were contacted by Ascend Broking via an initial introduction call on the Thursday afternoon and, at this time, my policy was due that Sunday and the phone lines to our existing broker were not connecting with anyone.

The account executive conducted a full fact-find and made savings on the existing renewal."



Ascend Broking Group Ltd is authorised and regulated by the Financial Conduct Authority FCA Registration Number: 768429 Registered in England & Wales Company No. 10468557 A Willis Towers Watson Networks Member

Ascend Broking Ltd
21 Springfield Lyons Approach, Chelmsford Business Park, Chelmsford, Essex CM2 5LB
Tel 01245 449 060 | Email info@ascendbroking.co.uk
www.ascendbroking.co.uk



Ascend Broking Group

Business Insurance Solutions

Our Awards

Since our inception in 2017, we have sought to provide an innovative, local and personal service to our clients.

Our goal is to be the best, not the biggest and our unique approach has recently been recognised in the insurance industry, in the following highly-respected awards:



A record 17 award nominations in 2019



Ascend Broking Group Ltd is authorised and regulated by the Financial Conduct Authority FCA Registrati on Number: 768429 Registered in England & Wales Comapny No. 10468557 A Willis Towers Watson Networks Member

Ascend Broking Ltd
21 Springfield Lyons Approach, Chelmsford Business Park, Chelmsford, Essex CM2 5LB
Tel 01245 449 060 | Email info@ascendbroking.co.uk
www.ascendbroking.co.uk